

Speakers Confirmed:

- Tarun Sood, CDO, AMERICAN CENTURY INVESTMENTS
- Steve Boras, Chief Data Officer, CITIZENS BANK
- Ellis Wong, Chief Information Security Officer, JST CAPITAL
- Elena Alikhachkina, Chief Data and Al Officer, TE CONNECTIVITY
- Patrick Mauro, Chief Data Science Officer, PEARL HEALTH
- Gene Voskov, Chief, Data Analytics & Resources Bureau, Division of Local Services, MASSACHUSETTS DEPARTMENT OF REVENUE
- Andrew Patricio, Chief Data and AI Officer, UNIDOSUS
- Dr. Raymond Pettit, Chief AI & Analytics Officer, NEURO-AI DESIGN
- Ganesh Sivakumar, Global Chief Data Analytics & AI, MEAD JOHNSON NUTRITION
- Ramila Peiris, Global Head, Data Management, ML and Al Platform, MSAT, SANOFI PASTEUR
- Robi Krempus, Global Head of AI, MANULIFE WEALTH & ASSET MANAGEMENT
- Julia Cherashore, Deputy Superintendent, Data Governance and Management, NEW YORK STATE DEPARTMENT OF FINANCIAL SERVICES
- Sudheesh Kamath, Sudheesh Kamath, Head of Global Data & Al Products, KENVUE
- Victoria Gamerman, Global Head of Digital Transformation COE, BOEHRINGER INGELHEIM
- Thomas Shola, Executive Director IT, Cyber, Enterprise Data & Analytics and Resiliency Business Risk & Controls, FIRST CITIZENS BANK
- Rita Fuller, Corporate VP Center for Data Science and Artificial Intelligence, NEW YORK LIFE INSURANCE COMPANY
- Amin Assareh, Vice President, Data Science, FIDELITY INVESTMENTS

- Erum Manzoor, Senior Vice President, CITIGROUP
- Sudeep Das, Head of Machine Learning/AI, DOORDASH
- Ram Krishna Gautam, Head of Clinical Platform (EMR, Provider Services and Al Solutions), TELADOC HEALTH
- Rohit Raghunathan, Engineering Manager, DOORDASH
- Marina Printz, Lead Data Scientist, Center for Data Science and AI, NEW YORK LIFE INSURANCE COMPANY
- Sam Marks, Director of Business Strategy & Analytics, BOSTON BRUINS & TD GARDEN
- Diego De Aragao, Senior Vice President, Balance Sheet and Analytics, CITIGROUP
- Barbara Widholm, Vice President, Automation & Artificial Intelligence, STATE STREET
- Zhang Zhang, Head of AI & Risk Analytics, POLEN CAPITAL
- Rafigue Awan, VP Director, Information & Solution Architecture, MFS INVESTMENT MANAGEMENT
- Cecilia Dones, Former Adjunct Professor, COLUMBIA BUSINESS SCHOOL
- Kevin Nickerson, AVP, Analytics & Sales Enablement, CHUBB
- Sadashiv K Vaasista, Senior Director, Analytics, HONEYWELL
- Randall Gordon, Head of Data Governance, CROSS RIVER
- Kevin Kramer, Senior Data Scientist Advisor, HEALTHSHARE EXCHANGE
- Jasper Cannon, Strategy Consultant, CANNON STRATEGY CONSULTING
- Frederique De Letter, Head of Data Analytics & AI, PLANTE MORAN
- Vatsal Modi, Data Science Leader, DRAFT KINGS
- Rahul Kashyap, Medical Director, Research, SUMMIT HEALTH
- Lin Liu, Director, Data Science, WEALTHSIMPLE
- Tamilla Triantoro, Associate Professor, QUINNIPIAC UNIVERSITY
- Shreesha Jagadeesh, Associate Director of Applied Machine Learning, BEST BUY
- Ferhat Yilmaz, Associate Director, NOVO NORDISK
- Alejandro Zarate Santovena, Global Head of Data Strategy, MARSH
- Linda Hermer, Chief Data Strategy Officer, AMMON LABS
- Khizar Hayat, Chief Data Officer, DAKOTA
- Tyler Frieling, Director PMG DS&S Alternative Data Research, BLACKROCK
- Martin Bernier, Senior Director Quantitative Strategies and Data Science, La Caisse
- Alex Chan, Director Venture Analytics, RBCx
- Nick Smith, Senior Sales Engineer, ALTERYX
- Haroon Abbu, Senior Vice President, Digital Technology & Data Analytics, BELL AND HOWELL
- Nishit Dhilen Mehta, Vice President, Data Analytics, JPMORGAN CHASE

- Manish Nigam, Senior Director, AI, AMERIPRISE FINANCIAL
- Jean-George Perrin, Senior Product Manager, ACTIAN
- Eunice Beck, SVP Business Analytics & Quality, HEARTSHARE HUMAN SERVICES OF NEW YORK
- Rajesh Sura, Head of Data Engineering and Analytics, AMAZON
- Dayeli Manuet, Head of Commercial Intelligence for the Spanish-Speaking Latin American Region, DIDI
- Muthu Selvam, Lead Software Engineer, VP, U.S BANK
- Nitin Kumar, Director Data Science, GenAI, MARRIOTT INTERNATIONAL
- Jyoti Maheshwari, Senior Data Engineer, AIRBNB
- Micky Chhabda, TEDx Speaker | Analytics Manager, IPSOS MMA
- Dr. Raymond Pettit, Chief AI & Analytics Officer, NEURO-AI DESIGN
- Ganesh Sivakumar, Global Chief Data Analytics & Al, MEAD JOHNSON NUTRITION
- Farid Sheikhi, Senior Manager, Analytics Innovation, RBCx
- Sami Akbay, VP, Product Management, Data & Analytics, INSIGHTSOFTWARE
- Mohit Bhat, Chief Delivery and Innovation Officer, INFOGAIN
- Jennifer Mezzio, Global Data Officer at FIRST-CITIZENS BANK & TRUST COMPANY
- Anu Sundaram, VP, Business Analytics at RUE GILT GROUPE
- Westie Magnuson, Chief People Officer at CORNEL'S PLUMBING HEATING AIR
- Avinash Tripathi, Vice President, Analytics at UNIVERSITY OF PHOENIX
- Dr. Ram Singh, Chief Performance Media Officer, NIGHT MARKET
- Shannon Haringx, Business Technology Director, VANGUARD
- Steve Zisk, Product Marketing Principal, REDPOINT GLOBAL
- Jean-Georges Perrin, Senior Product Manager, ACTIAN, a division of HCLSoftware
- Mohammad Nasar, Data & Analytics Partner, CROWE
- Tommie Davis, Data & Analytics Principal, CROWE
- Sujoy Golan, VP of Strategic Initiatives, AI SQUARED
- Kevin Kratzer, Solution Engineering Director, PYRAMID ANALYTICS
- Matt Geibel, Director, Enterprise, ALATION
- Or Zabludowski, Chief Executive Officer & Founder, FLEXOR.AI
- Suku Krishnaraj, President, COO, PROMPTQL
- Sandip Devarkonda, Director, Forward Deployed Engineering, PROMPTQL
- Anthony Deighton, Chief Executive Officer, TAMR

| OCTOBER 21, 2025 | | | |
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| 5:30-6:30pm | Speakers Cocktail Reception – Corinium Partners, Associate Partners, Speakers and Friends (PRIVATE FUNCTION – INVITATION ONLY) | | |
| | Speaker Welcome Dinner | | |

| | CDAO Fall 2025 Day 1 – OCTOBER 22, 2025 | | | | | |
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| | Industry Focus Tracks | | | | | |
| | Financial Services & Insurance Retail, CPG & E-Commerce CDAO Leadership Track (C Track) | | CDAO Leadership Track (Cross-Industry Track) | | | |
| 8:00am- 8:50am | Registration & Networking Breakfast | | | | | |
| 9:00am- 9:10am | Chairperson's Opening Remarks & Ice Breaker | Chairperson's Opening Remarks & IceBreaker | Chairperson's Opening Remarks & IceBreaker | | | |
| 9:10am- 9:50am | Panel Discussion: Leading the Data Revolution in Finance: Turning Complexity into Confidence • How is the role of data leadership evolving in today's financial organizations? • What bold moves have you made to turn data into a transformation driver? • How do you inspire trust, speed, and innovation across business and tech teams? | Panel Discussion: Smarter Retail Starts Here: Evolving Leadership in Data, Analytics & AI How are data and AI leaders in retail reshaping decision-making in a world of constant consumer flux? What does true data-driven leadership look like in the age of real-time personalization and omnichannel demand? Are today's data strategies aligned with tomorrow's retail challenges | Panel Discussion: What Makes Data Leaders Successful? Let's Find Out! • Are we limiting the potential of data leadership by prioritizing control over creativity and experimentation? • What if data leadership started with trust, empowerment, and storytelling — rather than policies and compliance? • Can data leaders truly drive transformation if they don't first | | | |

| 0:50am | Panelists: Ellis Wong, Chief Information Security Officer, JST CAPITAL Amin Assareh, Vice President, Data Science, FIDELITY INVESTMENTS Martin Bernier, Senior Director Quantitative Strategies and Data Science, La Caisse Muthu Selvam, Lead Software Engineer, VP, U.S BANK Patrick Mauro, Chief Data Science Officer, PEARL HEALTH | — or are we optimizing for the past? How can retail leaders foster a culture where analytics and Al are not just tools, but catalysts for innovation and growth? Panelists: Rajesh Sura, Head of Data Engineering and Analytics, AMAZON Shreesha Jagadeesh, Associate Director of Applied Machine Learning, BEST BUY Vatsal Modi, Data Science Leader, DRAFT KINGS Rohit Raghunathan, Engineering Manager, DOORDASH | lead cultural change within their organizations? • Why aren't more data leaders borrowing bold ideas from outside their field — and what's the cost of staying in the bubble? Panelists: Gene Voskov, Chief, Data Analytics & Resources Bureau, Division of Local Services, MASSACHUSETTS DEPARTMENT OF REVENUE Randall Gordon, Head of Data Governance, CROSS RIVER Ferhat Yilmaz, Associate Director, NOVO NORDISK Tyler Frieling, Director - PMG - DS&S Alternative Data Research, BLACKROCK Haroon Abbu, Senior Vice President, Digital Technology & Data Analytics, BELL AND HOWELL Moderator: Mohit Bhat, Chief Delivery and Innovation Officer, INFOGAIN |
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| 9:50am- 10:20am | Presentation: The Future of Data Management in Financial Services: How Can you Take Advantage of Emerging Trends? • Anticipating change and managing uncertainty, a look at five fast growing trends of | Presentation: Building a High-Impact Analytics Function to Drive Value in Retail and CPG • Aligning analytics goals with business objectives to maximize ROI in retail and CPG. • Leveraging advanced analytics and Al to drive customer insights, | Presentation: AI-Powered Intelligence: Redefining Enterprise Analytics for the Next Era • Exploring how AI empowers organizations to extract deeper, more actionable insights from complex data sets |

| | data management in Financial Services • Strategies to invest in those trends that are most relevant to your organization • How data & analytics leaders need to adapt to succeed in the future Diego De Aragao, Senior Vice President, Balance Sheet and Analytics Citigroup | personalization, and operational efficiency. • Building a culture of data-driven decision-making across teams to ensure long-term success Sudheesh Kamath, Head of Global Data & Al Products KENVUE | Leveraging AI to seamlessly bridge the gap between raw data and real-time, impactful decision-making Overcoming hurdles like data integration, quality, and skill gaps to fully realize the benefits of AI in enterprise analytics Marina Printz, Lead Data Scientist, Center for Data Science and AI NEW YORK LIFE INSURANCE COMPANY |
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| 10:20am- 11:00am | Discussion Group: Turning Strategy into Action: Operationalizing Data, Analytics & Agentic Al for Maximum Impact • Developing practical steps to move from strategic planning to successfully deploying data, analytics, and Al initiatives across the organization • Addressing common roadblocks such as data silos, governance, and scalability to ensure a seamless implementation • How to leverage Al, agentic workflows and analytics to uncover opportunities, enhance decision-making, | Presentation: The Innovation Catalyst: Leading Data Teams to Drive New Business Models Identifying opportunities for datadriven product Innovation and service enhancement in retail and e-commerce Leading experimentation with new data sources and analytical techniques. Fostering a culture of data-driven entrepreneurship within the organization Kevin Kratzer, Solution Engineering Director, PYRAMID ANALYTICS | Panel Discussion: Agentic Al and the Future of Data: How to Balance Cost, Performance, and Control • What strategies ensure agentic Al delivers value while controlling costs? • How can companies balance speed, accuracy, and scalability in large-scale deployments? • What governance frameworks enable transparency, security, and compliance with effective autonomy? • Over the next 3–5 years, what are the main opportunities and risks of using agentic Al in data management and decision-making? |

| | and achieve measurable business impact Moderator: Chitrang Shah, CEO and Co-Founder, Savant Labs | | Panelists: Tarun Sood, CDO, AMERICAN CENTURY INVESTMENTS Nitin Kumar, Director Data Science, GenAl, MARRIOTT INTERNATIONAL Moderator: Or Zabludowski, Chief Executive Officer & Founder, FLEXOR.AI |
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| 11:00am - 11:20 am | NETWORKING BREAK SPOTLIGHT SESSICE industries. • BREAK SPOTLIGHT SESSION 1) • BREAK SPOTLIGHT SESSION 2) | ONS: Stay ahead with next-generation Data, An | l nalytics, and AI technologies redefining |
| 11:20am- 11:50am | Discussion Group: Seeing Through the Madness: How to Actually Get Al Accepted in Finance • How to see past the hype and truly understand where Al can transform • Anticipate future regulations to avoid losing out • Developing a culture of Al acceptance and trust Moderators: | Discussion Group: Decoding the Future Consumer: The Data Compass for Retail, CPG & E-Commerce" • Understanding the evolving consumer behaviors through data- driven insights • Leveraging predictive analytics to anticipate future trends and drive strategic decisions • Building a consumer-first data strategy to enhance personalization and loyalty | Discussion Group: The Future of Data Leadership: Accuracy-first AI designed for Trust, Adoption, and Scale |
| | Sujoy Golan, VP of Strategic Initiatives, AI SQUARED Barbara Widholm, Vice President, Automation & Artificial Intelligence, STATE STREET | Moderators: Nick Smith, Senior Sales Engineer, ALTERYX Shreesha Jagadeesh, Associate Director of Applied Machine Learning, BEST BUY | Moderators: Suku Krishnaraj, President, COO, PROMPTQL Sandip Devarkonda, Director, Forward Deployed Engineering, PROMPTQL |

| 11:50am- 12:20pm | Presentation: The Human Glue in Al: How Soft Skills Drive Impact in Financial Services | Presentation: Seamless by Design: Simplifying Customer Data Integration to Power Frictionless E-Commerce Journeys | Presentation: Data Leadership in the Age of Transformation: How to Thrive, Not Just Survive • The evolving role of the CDAO in navigating disruption and embracing data-driven transformation. • Transitioning from a data provider to a strategic advisor within the organization. • Essential leadership skills to foster a culture of data empowerment across teams Andrew Patricio, Chief Data and AI Officer, UNIDOSUS | |
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| 12:20pm- 1:30pm - | Lunch & Networking | | PRIVATE LUNCH ROUDTABLE | |
| | | MAIN EVENT KICK-OFF | | |
| 1:30pm- 1:40pm | EVENT KICKOFF WITH CHAIR | | | |
| 1:40pm- 2:20pm | Opening Panel: What are The Key Data Management Issues Keeping Leaders Awake in 2025? What are the most pressing challenges data management leaders face in optimizing data strategies to drive informed decision-making in 2025? How can data management leaders effectively integrate emerging technologies like AI and machine learning to enhance data governance and decision-making processes? | | | |

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| | What are the best practices for balancing the need for data accessibility with the imperative of maintaining robust data security and compliance? |
| | • In a rapidly evolving data landscape, how can leaders ensure continuous data quality and integrity to support long-term strategic goals and real-time decision-making? |
| | Panelists: Julia Cherashore, Deputy Superintendent, Data Governance and Management, NEW YORK STATE DEPARTMENT OF FINANCIAL |
| | SERVICES |
| | Sam Marks, Director of Business Strategy & Analytics, BOSTON BRUINS & TD GARDEN |
| | Rafique Awan, VP Director, Information & Solution Architecture, MFS INVESTMENT MANAGEMENT Farid Sheikhi, Senior Manager, Analytics Innovation, RBCx |
| 2:20pm – | Keynote Presentation: Rethinking Data Lineage: Aligning Teams for Cost and Performance Optimization |
| 2:50pm | Break silos by creating shared visibility into data flows |
| | Use lineage to reduce duplication, inefficiencies, and cost |
| | Align business, tech, and data roles through end-to-end traceability |
| | Victoria Gamerman, Global Head of Digital Transformation COE |
| | BOEHRINGER INGELHEIM |
| 2:50pm- | Keynote Presentation: From Chaos to Clarity: How Data Contracts Turn Governance into a Growth Engine |
| 3:20pm | When done right, governance is a growth engine. In this talk, Jean-Georges "jgp" Perrin will show how data contracts bring precision, trust, and accountability into your data and AI pipelines—without creating bottlenecks. Using the Open Data Contract Standard (ODCS) from the Linux Foundation's Bitol project, you'll see how organizations can cut downstream defects, accelerate AI model onboarding, lower compliance risk, and reduce firefighting—often in just days. |
| | Jean-Georges Perrin, Senior Product Manager |
| | ACTIAN, a division of HCLSoftware |
| 3:20pm- | NETWORKING BREAK SPOTLIGHT SESSIONS: Stay ahead with next-generation Data, Analytics, and AI technologies redefining |
| 3:50pm | industries. |
| | BREAK SPOTLIGHT SESSION 1) |
| | BREAK SPOTLIGHT SESSION 2) |

| | BREAK SPOTLIGHT SESSION 3) | | |
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| 3:50pm - 4:30pm | Panel Discussion: Transforming Data into Strategic Assets: The Critical I Practical Strategies for Success | Importance of Data Quality | for Generative AI Applications: |
| | How can AI help produce the trustworthy data businesses have What role can AI play in enhancing data quality, governance, an Can AI agents do most of the work? What are data products and how do they enable scalability, rel | nd operational efficiency? | |
| Panelists: Elena Alikhachkina, Chief Data and Al Officer, TE CONNECTIVITY Tyler Frieling, Director - PMG - DS&S Alternative Data Research, BLACKROCK Victoria Gamerman, Global Head of Digital Transformation COE, BOEHRINGER INGELHEIM Moderator: Anthony Deighton, Chief Executive Officer, TAMR | | | |
| 4:30pm - 5:00pm | Keynote Presentation: Sustainability as Strategy: Unlocking Business Value through ESG in Tech AI & Analytics for Sustainable Impact: Turning data into actionable ESG strategies Mastering ESG Reporting: Staying ahead of evolving regulations and stakeholder expectations Innovating for a Greener Tomorrow: How emerging technologies are driving sustainable transformation | | |
| 5:00pm - 5:40pm Meet your fellow attendees and engage in lively discussions leaders, and visionaries on the diverse dimensions of data, offers a unique opportunity to share insights and explore vote technology. | | d AI. Each roundtable | Dell Technologies Capital Private Reception (5:00pm- 6:00pm) |
| | Roundtable A – Data's Not the Problem. Delivery Is Let's talk about how you have too much data: new, old, and everything in between, and what it actually takes to make it useful | Roundtable B: "Skyne talk about models and discu in accu | uss how to avoid bias and model |

| Moderator: Sami Akbay, <i>VP, Product Management, Data & Analytics,</i> INSIGHTSOFTWARE | |
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| Roundtable C: Teamwork Makes the Dream Work Hiring, re-skilling, finding talent for your team & creating the right culture in the process | Roundtable D: Treasure Hunt: Finding Hidden Profits Let's talk about how to monetize your data & AI programs. Find new ways of looking at data |
| Moderators: Mohammad Nasar, <i>Data & Analytics Partner</i> , CROWE Tommie Davis, <i>Data & Analytics Principal</i> , CROWE | |

5:40pm-7:00pm

CORINIUM Cocktail Reception & Awards

| | CDAO Fall 2025 Day 2 – OCTOBER 23, 2025 |
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| | Day 2 Main Stage |
| 8:20am- 8:50am | Registration & Networking Breakfast |
| 8:50am – 9:00am | Chair's opening remarks: Avinash Tripathi, Vice President, Analytics at UNIVERSITY OF PHOENIX |
| 9:00am- 9:40am | Day 2 Opening Panel Discussion: Accelerating Digital Transformation Through Effective Data Management • What are the biggest data management challenges that slow down digital transformation, and how can they be overcome? |

| | How can organizations balance data quality, governance, and scalability to accelerate digital initiatives? What role do AI and automation play in enhancing data management for a seamless digital transformation? How can businesses effectively measure the impact of their data management strategies on digital growth? |
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| | Panelists: Ramila Peiris, Global Head, Data Management, ML and AI Platform, MSAT, SANOFI PASTEUR Rafique Awan, VP Director, Information & Solution Architecture, MFS INVESTMENT MANAGEMENT Randall Gordon, Head of Data Governance, CROSS RIVER Gurprit Singh, Global Head of Data and Analytics, PARTNERS CAPITAL |
| 9:40am- 10:10am | Keynote Presentation: The Future-Facing CDAO: Leading with Vision, Velocity, and Data-Driven Impact How future-focused CDAOs are aligning data strategy with long-term business goals, customer-centric innovation, and emerging technologies like GenAI Building agile data organizations that can move fast—balancing governance with experimentation, and enabling real-time, high-impact decisions Translating data investments into tangible business outcomes by embedding analytics into core operations, managing risk, and demonstrating value to the C-suite |
| 10:10am- 10:40am | Keynote Presentation: Al Agents: From Concept to Real-World Impact From hype to reality – why many organizations struggle to move from talking about Al agents to actually deploying them. Augmentation, not replacement – how combining Al's speed and scalability with human empathy and judgment creates the best outcomes Overcoming key challenges – data quality, hallucinations, compliance, and ensuring reliability in agentic solutions Driving business value – real-world lessons on how Al agents can boost efficiency, empower human teams, and scale impact across industries |
| | Nitin Kumar, Director Data Science, GenAl, MARRIOTT INTERNATIONAL |
| 10:40am- 11:10am | Networking Break |

| 11:10am- 11:50am | · ···································· | | | |
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| 11:50am- 12:30pm | Track Panel Discussion: From Data Analyzer to Decision Enabler to Business Driver - How to Elevate Your Organization's Data Analytics Maturity • How do you know when your organization is ready to move beyond basic analytics? • What's needed to position analytics as a core business driver, not just a support tool? • How do you balance innovation and governance as analytics capabilities grow? • What are the main blockers to analytics maturity—and how have you overcome them? | Track Panel Discussion: Proving the Value: Measuring and Communicating the ROI of Analytics Initiatives • What metrics have been most effective in demonstrating the ROI of analytics projects in your organization? • How do you tailor the value story of analytics for different stakeholders like executives, operations, or finance? • What strategies help shift analytics from a cost center perception to a business value driver? | Track Panel Discussion: How Productization of Data Brings in Efficiency and Scalability that Today's Business Require? • What does "data productization" involve, and how does it transform traditional data management? • What key factors make a data product scalable and efficient in today's fast-paced business environment? • What are the main challenges in productizing data, and what strategies can overcome them? • How does productizing data enhance decision-making and drive measurable business results | |
| | Panelists: | Panelists: | Panelists: | |

| | Rita Fuller, Corporate VP Center for Data Science and Artificial Intelligence, NEW YORK LIFE INSURANCE COMPANY Jasper Cannon, Strategy Consultant, CANNON STRATEGY CONSULTING Kevin Nickerson, AVP, Analytics & Sales Enablement, CHUBB Alex Chan, Director Venture Analytics, RBCx | Sadashiv K Vaasista, Analytics, HONEYWI Kevin Kramer, Senio Advisor, HEALTHSHA Tamilla Triantoro, A. QUINNIPIAC UNIVER Micky Chhabda, TEL Analytics Manager, Anu Sundaram, VP, RUE GILT GROUPE | ELL r Data Scientist ARE EXCHANGE ssociate Professor, RSITY Ox Speaker | Diego De Aragao, Senior Vice President, Balance Sheet and Analytics, CITIGROUP Gene Voskov, Chief, Data Analytics & Resources Bureau, Division of Local Services, MASSACHUSETTS DEPARTMENT OF REVENUE Sudheesh Kamath, Head of Global Data & Al Products, KENVUE Vatsal Modi, Data Science Leader, DRAFT KINGS Moderator: Matt Geibel, Director, Enterprise, ALATION |
|--------------------|--|--|--|--|
| 12:30pm- 1:30pm | Lunch & Networking in the Exhibit Hall | | | Private Lunch |
| | | Eco-System Track | s | |
| | Data Dive — All things Data | | Al Wonderland – All things Al | |
| 1:30- 2:10pm | Panel Discussion: Building a Data-Driven Culture: Turning Vision into Everyday Practice • How executive support and consistent messaging shape organizational mindset around data • Translating high-level data goals into practical behaviors, tools, and workflows • Equipping employees with the right data literacy and tools to make informed decisions at every level • Using success stories and feedback loops to reinforce a culture of data use and continuous improvement | | Panel Discussion: How Customer Data Readiness Powers AI and CX Innovation • Defining customer data readiness: What foundational elements must be in place to support AI and CX innovation? • Creating context with your data: How are organizations enriching customer profiles with behavioral, transactional, and engagement data to drive relevance and impact? | |

| | Panelists: Linda Hermer, Chief Data Strategy Officer, AMMON LABS Thomas Shola, Executive Director IT, Cyber, Enterprise Data & Analytics and Resiliency Business Risk & Controls, FIRST CITIZENS BANK Jasper Cannon, Strategy Consultant, CANNON STRATEGY CONSULTING Micky Chhabda, Analytics Leader TEDx Speaker, IPSOS Ganesh Sivakumar, Global Chief Data Analytics & AI, MEAD JOHNSON NUTRITION | Overcoming common challenges: From siloed systems to inconsistent identities and fragmented customer journeys, how are data leaders tackling barriers to readiness. Real world outcomes: What measurable benefits come from investing in customer data readiness? Panelists: Khizar Hayat, Chief Data Officer, DAKOTA Martin Bernier, Senior Director Quantitative Strategies and Data Science, La Caisse Nishit Dhilen Mehta, Vice President, Data Analytics, JPMORGAN CHASE Lin Liu, Director, Data Science, WEALTHSIMPLE Shannon Haringx, Business Technology Director, VANGUARD |
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| | | Moderator: Steve Zisk, Product Marketing Principal, REDPOINT GLOBAL |
| 2:10pm- 2:40pm | Presentation: Linking Data Strategy to Business Strategy - How Data Projects can be Prioritized Based on their Potential Impact on Key Business Objectives Strategies to generate revenue from data, such as through data products, services, insights, or a modern data- and analytics platform How a modern data infrastructure and technologies supports the business strategy Strategies and experience with fostering a culture where data is valued and used effectively by all employees | Presentation: From Reactive to Remarkable: The Next Frontier of Al-Driven Customer Experience • How Al Personalization is Reshaping Customer Engagement • Chatbots vs. Human Touch: Striking the Right Balance • Al Ethics in Customer Interactions Besa H. Bauta, Chief Information Officer THE JEWISH BOARD |

| | Thomas Shola, Executive Director IT, Cyber, Enterprise Data & Analytics and Resiliency Business Risk & Controls FIRST CITIZENS BANK | | |
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| 2:40pm- 3:10pm | Presentation: Mastering Data Governance: Frameworks, Policies, and Processes for Unwavering Quality and Compliance Roles and Responsibilities Within Data Governance Structure • Developing policies for data quality, security, and privacy • Designing processes for data collection, storage, and management • Best practices for data integration and interoperability | Presentation: Conversational AI Evolution: A Product Primer on What it Takes to Build Conversation Driven Digital Applications that are Future Proofed and Meet Enterprise User Needs • Pre ChatGPT: Natural Language Understanding (NLU) driven architectures and why they were successful • ChatGPT: Advent of large language models and their impact on conversational AI design, development, and deployment. Do we abandon the old in pursuit of the new? • Post ChatGPT: How do enterprise conversational AI systems evolve to meet existing and future challenges. What are some good design principles to keep in mind while building for the future? | |
| 3:10pm- 3:40pm | Keynote Presentation: Data Storytelling- What Stories are Worthwhile and What is Just Noise? How Can you Tell the Most Effective Story Using your Data? • How to separate valuable data stories from irrelevant noise to focus on what truly matters? • Turning complex data into a compelling story that resonates with your audience • Using visuals to simplify data and enhance storytelling effectiveness • Ensuring your data narrative drives actionable insights and supports strategic decisions | | |
| 3:40pm- 4:20pm | Sadashiv K Vaasista, Senior Director, Analytics, HONEYWELL Closing Panel Discussion: Understanding the Need for Speed: Making Al a Priority for Every Part of the Business Why being slow to adopt Al can hinder a company's ability to remain competitive in today's rapidly evolving business landscape Examples of Al tools and strategies that are revolutionizing processes, improving decision-making, and enhancing overall business agility | | |

• Addressing challenges like resistance to change, skill gaps, and the need for cross-departmental collaboration to successfully implement AI

Panelists:

Andrew Patricio, Chief Data and AI Officer, UNIDOSUS
Robi Krempus, Global Head of AI, MANULIFE WEALTH & ASSET MANAGEMENT
Frederique De Letter, Head of Data Analytics & AI, PLANTE MORAN
Jasper Cannon, Strategy Consultant, CANNON STRATEGY CONSULTING
Eunice Beck, SVP Business Analytics & Quality, HEARTSHARE HUMAN SERVICES OF NEW YORK
Manish Nigam, Senior Director, AI at AMERIPRISE FINANCIAL